



Lavender print Ltd

Terms & Condition contract

Sagol art studio is a trading name of Lavender print Limited company number 10860773.

The Terms and Conditions below apply to Sagol art studio/ lavender print Ltd After School Art Clubs, Workshops and Courses/Holiday Courses. By making a booking customer are agreeing to the terms and conditions below.

Bookings and Payment

Bookings can be made via our website by emailing Sagolartstudio@gmail.com or by phone,

this information is displayed on the website contact page along with the contact number for Liron Moyal 078-98833500.

It is the parents/guardian's responsibility to ensure all information provided for a booking is correct.

This must include:

- The student/child's full name and age
- The parents/guardians current postal address, email address and emergency contact numbers
- Any detailed information on any allergies, medical conditions, special educational needs or behavior issues of the student/child attending the Sagol art studio / Lavender print Ltd- After-School Club, Workshop or Course/Holiday Course.

Full payment is required at the time of booking and can be made via bank transfer, cheque or cash. Places are only secure upon receipt of full payment.

Payment with Bank transfer to:

Barclays

Account name: Lavender Print Ltd

Account number: 73688240

Sort code: 20-76-90

one off trial session can be offered to new clients for our term time After School Clubs or Holiday workshop event we providing we are not fully booked and have the space to accommodate.

One off trial price is **£20** per class 1 hour & 15 mints, price can be change in any time and will be update and inform for any changes by email.

Full payment is required at the time of booking for all Holiday Camps and Courses and can be made via bank transfer, cheque or cash. Places are only secure upon receipt of full payment.

For a After School Club, Workshop or Course/Holiday Course becomes fully booked customers will have the option to be placed on a waiting list. The waiting list is for that specific After School Club, Workshop, Course/Holiday Course only as per the dates on the website booking page flyer or promotional material, it is not a reservation for a subsequent After School Club, Workshop, Course/Holiday Course.

Bookings will typically open 6 weeks before the term is.

will promoted in our website: www.Sagolartstudio.co.uk via Media factbook page email, flyers and other promotional material.

please contact us by phone and We will also advertise via email,



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Full payment for term Registration must be provided in 14 days before the term is start.

Regular Clients Who Want to Renew Bookings

Booking information will be communicated first to our regular clients/parents/guardians through emails, media or any flyers and promotional material we send.

This re booking facility will be open to our regular clients/parents/guardians for a period of 6 weeks before the period of the start.

deposit and the remaining fee must be received/paid no later than one month before the start of the coming term.

When this 2-week booking period has elapsed bookings will be opened to all on a first come, first served basis and/offered to new and waiting list clients.

Drop off

It is the parent/guardian's responsibility to drop of their child to the class with Sagol art studio / Lavender print LTD -After school Art club, Workshop, or course/holiday course, And on time.

If parent/guardian wishes for their child to be drop off by someone else then it is their responsibility to inform Sagol art studio / Lavender print Ltd either by email, phone, or text.

Our number and email are on the contact details on our website as well.

Collections from After School Clubs, Workshops and Courses/Holiday Courses

It is the parent/guardian's responsibility to collect their child from the Sagol art studio / Lavender print Ltd- After-School Art Club, Workshop or Course/Holiday Course on time. If the parent/guardian wishes for their child to be collected by someone else then it is their responsibility to inform Sagol art studio / Lavender print Ltd either by email, phone or text Our number and email are on the contact details on our website as well

Website: www.lavenderprint.com

Email : Sagolartstudio@gmail.com , info.lavenderprint@gmail.com

Tel: Liron Moyal 078-98833500

If a parent/guardian has arranged with Sagol art studio/Lavender print Ltd for a student/child to be collected from a School, they must provide the following information:

- The student/child's full name
- The student/child's class number/detail
- The name of the student/child's class teacher
- The parent/guardian must inform the School that Sagol art studio /Lavender print LTD – The art teacher Liron Moyal will be collecting the student/child directly from class/waiting class.
- The Parent/guardian must provide an emergency contact number

Cancellations and Refunds

After a booking has been made the customer has a cooling off period of 7 working days to make a cancellation. To cancel a booking customer must email Sagolartstudio@gmail.com

A full refund will be provided in the form of a cheque if the request is made within 7 days of the initial booking.

If for any reason a session is cancelled by Sagol art studio/Lavender print LTD, for example due to tutor illness, then a refund for that session will be issued.



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Covid-19: If the session is delay because of any changes with Covid-19 Guides the class will rebook for the following dates that possible to reopen again.

Please note:

if venue wish cancelled / curtailed within the first 2 days of announcements, we will provide full credit for a future booking or art kits supplies.

If your cancellation for the term made after this period, we would not unfortunately be able to provide a credit or refund.

If the venue wishes to cancel their booking -refund will not be issued

And will be giving a kind option of a credit for a future booking or art kits supplies as voucher of 30% back from the booking cost- for furthers classes or holiday camps or Art kit supplies from our shop supplies.

If the venue decides to cancel a session after bookings have been taken, then a refund will not be issued but we will offer you a catch-up session. We cannot offer a refund or catch up session for a class missed by a student/child because of illness or holiday.

Expectations of Behavior

Sagol art studio/Lavender print LTD After School Clubs, Workshops and Courses/Holiday Courses are fully inclusive, fun and safe.

It is imperative that all students/children attending Sagol art studio / Lavender print LTD- After School Clubs, Workshops and Courses/Holiday Courses behave in an acceptable and safe manner as deemed by the class or workshop tutor/s.

Any concerns about behavior will be brought to the parents/guardian's attention whenever possible at the end of the session in person or by phone or email at the earliest convenience.

Sagol art studio/Lavender print Ltd has the sole discretion to decide if the behavior of an individual is unacceptable and in these instances the place will be cancelled, and the parent/guardian given notice in writing. Cancellations as a result of unacceptable behavior are not entitled to a refund but may be considered on an individual basis.

Clothing and Personal Property

Sagol art studio/Lavender print Ltd tutor/s will do their best to ensure that your child's clothing is protected from the art materials used, however we have no responsibility for and damage to your child's clothing before, during or after any of our sessions.

We advise that you provide an apron or your child wears items of old clothing. All personal property is the responsibility of the participants and expensive or treasured items should not be brought to Sagol art studio /Lavender print Ltd- After School Clubs, Workshops or Courses/Holiday Courses.



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Meals and Snacks

Parents/Guardians are advised to provide their own water-based drinks and Lunch box of his own/Snacks if needed for the students attending Sagol art studio/Lavender print Ltd -After School Art Clubs, Workshops and Courses/Holiday Courses with the student/child's name clearly labelled.

Please tick the box if you wish for us and give permission to provide to your child a snack (Crackers (nuts – free and gluten) & or fruits).

If your child has any allergy, please provide details By email to us .

Registering to Art workshop Summer Camp

We are providing Camps all over the year on Holiday Amazing Special art workshop projects

We are not fully booked and have the space to accommodate.

booking period has elapsed bookings will be opened to all on a first come, first served basis and/offered to new and waiting list clients.

The booking period time for booking start one month & two weeks Before the camp is start

And deposit and the remaining fee must be received/paid no later than one month before the start of the coming term.

Concerns or Complaints

Sagol art studio/Lavender print Ltd tutor/s who deliver After School Art Clubs, Workshops and Courses/Holiday Courses are DBS checked and have experience in working with early learning, primary, secondary, BA and MA students. Sagol art studio/Lavender print Ltd is covered by public liability insurance. Any concerns or issues regarding any services provided by Sagol art studio/Lavender print Ltd should be directed to Liron moyal and emailed to:

Sagolartstudio@gmail.com or by phone on 078-98833500.

Photos and videos

We will occasionally take photographs and video footage of you and your children. We sometimes use such images for the purpose of promoting Sagol art studio services . Please inform us immediately if you do not wish us to use such images and footage in this way. By signing the registration form without informing us that you do not wish your child to be photographed or filmed, you give us permission to use images and footage in our publicity materials.